

1. Privacy Policy and Terms of Use

- 1.1 The Recovery Room collects certain information from you including: name, address, phone numbers, email address(es), username, password and club membership number, interests and preferences, date of birth, demographic information (including gender, marital status, and income level), emergency contact information, billing information, employer name, address and phone number, and guest's contact information (collectively referred to as "Information"). In certain instances, the Recovery Room may also collect Protected Health Information from you. This Privacy Policy does not extend to Protected Health Information which will remain secure, and will be subject to the HIPAA privacy notice.
- 1.2 How we collect information. If you choose to supply us with your personal information, we will use that information only consistently with this Privacy Policy. We automatically collect information online such as your Internet Service Provider and IP address, the site that you report having been referred from, and time of access. We also collect information through "cookies." A "cookie" is a small file containing a string of characters that is sent to your computer when you visit one of our websites. When you visit the website again, the cookie allows that site to recognize your browser and customize your experience. You can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some website features or services may not function properly without cookies.
- 1.3 How we protect your information. Any information related to your health and treatment plan are confidential, maintained on our secured system, and are only communicated to you, or any others to whom you grant authorization. You may request a copy of your health information by email to info@therecoveryroomohio.com, and the proper forms will be provided to you. Your Protected Health Information may also be shared with the Recovery Room's business associates including IntakeQ, Dropbox, and Square who are also subject to the HIPAA privacy regulations. We do not knowingly reveal any personal information that is provided by our customers through our website to any third parties except as provided in this Privacy Policy, unless requested to do so by a governmental agency having jurisdiction, by a court of competent jurisdiction or other operation of law, or when we believe that disclosure is necessary or appropriate to prevent physical harm or financial loss in connection with an investigation of suspected or actual illegal activity.
- 1.4 How we use your information. If you provide your personal information to us, we may use that information in regards to your Membership, send you newsletters, information or promotions related to the Recovery Room and its services and/or products. In some instances, you may receive information or promotions about products or services offered by another company. You may choose to opt-out from receiving promotional materials from us at any time. You

- can opt-out of receiving emails by clicking on an "opt-out" link provided at the bottom of an email that you receive from us or emailing us at info@therecoveryroomohio.com. To the extent you disclose any personal information in user provided content areas of the Web Site (e.g., user forums), such information may be accessible by the general public. We are not responsible for protecting such information (e.g., publishing your telephone number if disclosed in a forum posting).
- 1.5 Warning regarding phishing. We do not and will not at any time request any personal information via non-secure e-mail. If you receive an e-mail requesting personal information or your credit card and/or bank information, PLEASE DO NOT RESPOND BY PROVIDING THE INFORMATION REQUESTED. If you receive an e-mail requesting any of this information, it is likely that you have received an attempted theft of your identity commonly called "phishing." Visit www.consumerfinance.gov to learn more about phishing.
 - 1.6 The Recovery Room employs other websites and software applications including but not limited to: Dropbox for the secured transmission of health information and questionnaires; IntakeQ for reception, booking appointments and check-in; and Square for payment and collection of payment information. It is also possible that unrelated websites or emails from unrelated parties may link to our website. We are not responsible for the content or the privacy practices employed by any third party websites. We encourage you to read the privacy policies of these websites before transmitting any personal information. The Recovery Room has no control over these policies and therefore disclaims all liability for how these sites may use your personal information.
 - 1.7 We reserve the right to transfer any Information we have about you in the event we sell or transfer all or a portion of our business or assets. Should a sale or transfer occur, we will use reasonable efforts to direct the transferee to use the personal information you have provided through this website in a manner that is consistent with this Privacy Policy.
 - 1.8 We do not seek Information from children. If you are under 13, you should not provide us with any information without the involvement of a parent or guardian. A parent or guardian may register a child age 14 or over to visit or join the Recovery Room. If you believe that we have collected personal information from children under the age of 18, please notify us immediately so that we may take steps to eliminate the information.

2. Terms of Use

- 2.1 You may not post or transmit information, data, text, software, graphics, sound, photographs, videos, messages, or other content that is unlawful, harassing, inaccurate, libelous, defamatory, obscene, fraudulent, harmful, threatening, abusive, hateful, or is otherwise objectionable;
- 2.2 You may not interfere with other users' use of the site;
- 2.3 You will not post or upload any virus or corrupt file, or any other software which may disrupt, disable, or harm the operation of the website;

- 2.4 You will comply with all of these terms and any applicable laws or regulations (including any laws regarding the export of data or software to and from the United States or other relevant countries);
- 2.5 You may not use the website to advertise or sell products or services to others or engage in activities such as contests, sweepstakes, or pyramid schemes;
- 2.6 You may not post or transmit content that you do not have a right to post or transmit under any law or under contractual or fiduciary relationships (such as inside information, confidential information, etc.); and
- 2.7 You may not use the website to solicit, collect or store personal data or passwords of other users.
- 2.8 The content, logos, marks and photos on this website are subject to the Recovery Room Copyright, Trademark, and intellectual property. No reproduction, copy, or license is permitted under the law or by the Company.

3. General

- 3.1 This Privacy Policy and Terms of Use is effective upon your use of our website or services at The Recovery Room. We reserve the right to alter or amend this Privacy Policy at any time and without prior notice to you to reflect changes in our online information practices. Any material changes in how we use or share your Personal information will only affect the information we collect after the effective date of the change to our privacy policy unless we clearly express otherwise
- 3.2 State Law. You may have privacy rights under applicable state law in addition to those outlined in this Privacy Policy and Terms of Use.
- 3.3 If you have any questions about this Privacy Policy or Terms of Use, the practices of the Recovery Room, or your dealings with our websites, please submit a form via the Contact Us page, or email us at: info@therecoveryroomohio.com.